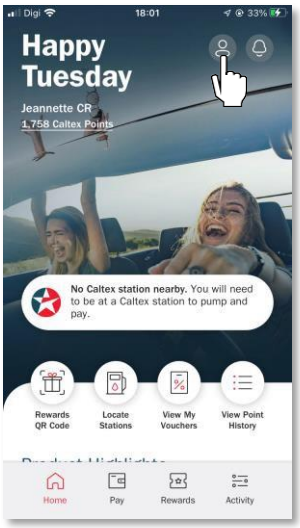
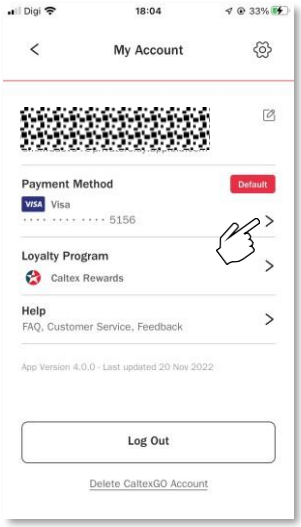
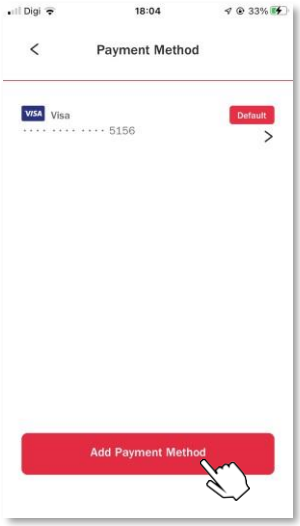
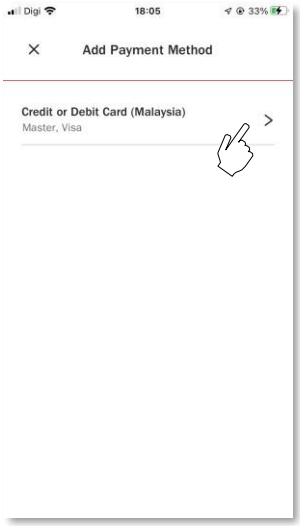
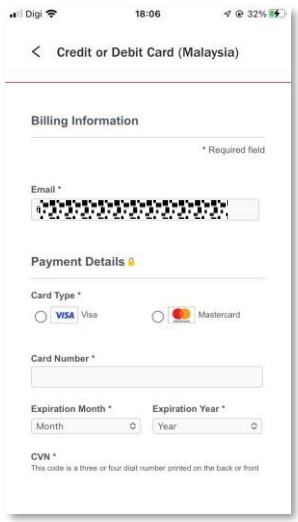
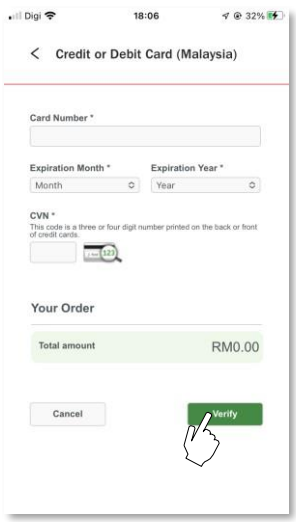
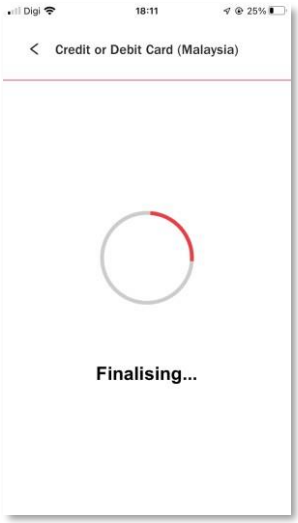
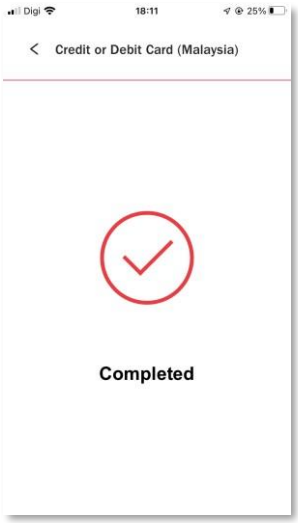
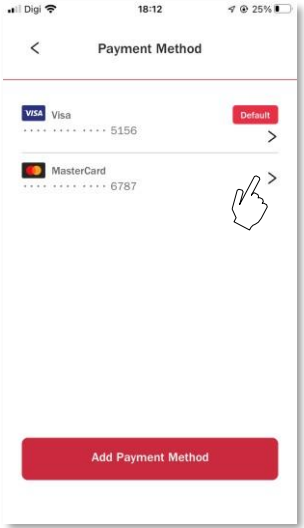
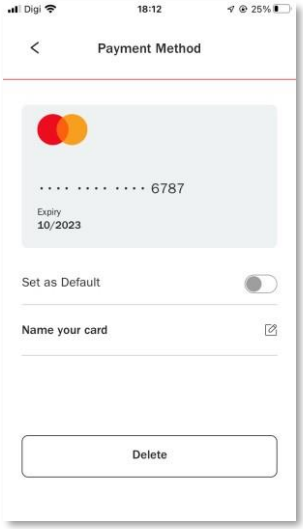
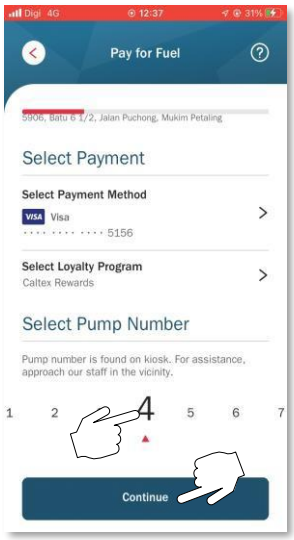
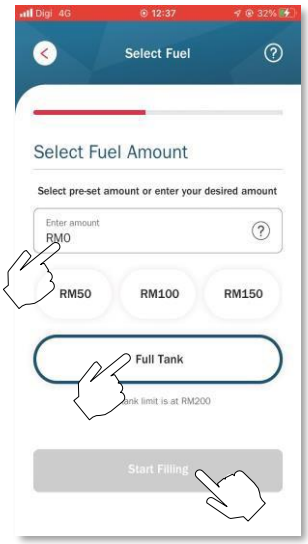
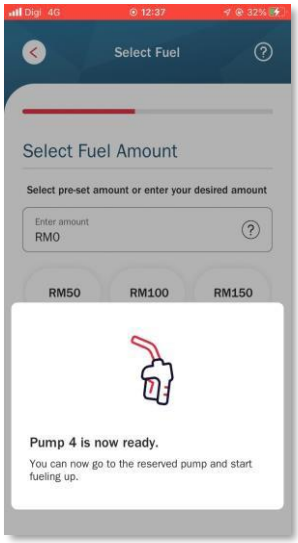
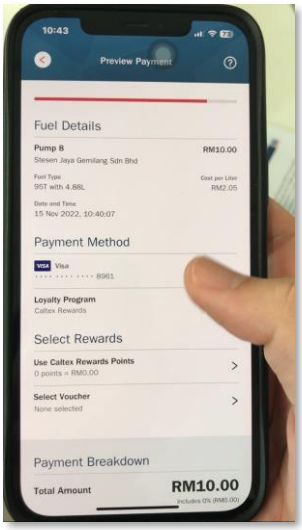
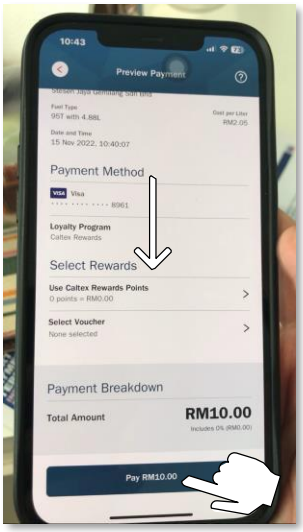
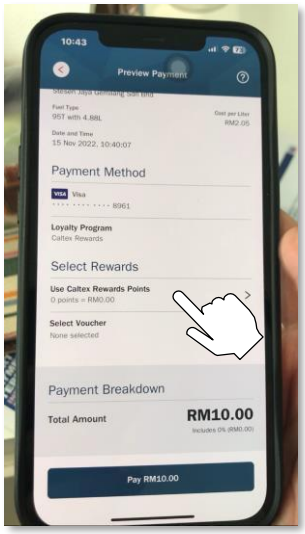
CaltexGO Pump & Pay Steps (Rev. Date: 25 June 2025)

Must onboard payment card before using pump & pay feature

Step 1: Press Account (person icon)	**Step 2**: Select under Payment Method	**Step 3**: Press 'Add Payment Method' button	**Step 4**: Select 'Credit or Debit Card (Malaysia)'
			
Step 5: Input card details	**Step 6**: Press 'Verify'	**Step 7**: Input 6-digit OTP sent to mobile number. Press Submit	Verification done by bank
			
Finalising verification	Verification completed	Click on card to view more details	Option to set card as default, name the card, and delete card
			

Pump & Pay Feature

Step 1: On CaltexGO homepage, press Pump & Pay button	**Step 2**: Confirm payment method, select pump number, press Continue	**Step 3**: Input/Select fuel amount (input amount or select preset amount or select full tank)	'Pump is now ready' pop-out message
			
Step 4: Customer can now lift nozzle and fuel up. This screen shows while fuelling in progress	**Step 5**: Once fuelling is done and customer puts nozzle back, will show Preview Payment screen	**Step 6**: Scroll down and press Pay (if no redemption)	**Step 7a**: For redemption, select 'Use Caltex Rewards Points'
			
Step 7b: Select/Input redemption amount & press Done	**Step 8**: Select fuel voucher (if any) and Apply	**Step 9**: Press Pay	Transaction successful.
